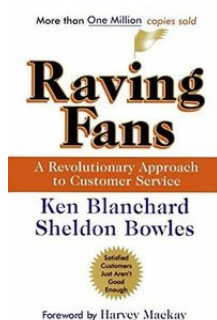


RAVING FANS: A REVOLUTIONARY APPROACH TO CUSTOMER SERVICE

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